

RATTLESNAKE RIDGE WATER
DISTRICT

P.S.C. Ky. No.....10499.....

Cancels P.S.C. Ky. No.....9071.....

V
Rattlesnake Ridge Water District

OF
Grayson, Carter County, KY.

Rates, Rules and Regulations for Furnishing
Water Service

AT

Rural portions of Carter, Elliott and Lawrence Counties KY.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

JAN 20 1989

PURSUANT TO KRS 5:011,
SECTION 9(1)

BY: Wayne L. Hie
PUBLIC SERVICE COMMISSION MANAGER

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED.....January 20,.....19.....89

EFFECTIVE.....January 20,.....19.....89

ISSUED BY.....Rattlesnake Ridge Water District
(Name of Utility)

BY Bill Gillett
Chairman

Carter, Elliott, Lawrence and
FOR Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Rattlesnake Ridge Water District

(Name of Utility)

RATES AND CHARGES

5/8" x 3/4" Meter:

First 1,000 gallons
Next 4,000 gallons
Next 5,000 gallons
Next 10,000 gallons
Next 20,000 gallons
All over 40,000 gallons

\$12.50 minimum bill
7.90 per 1,000 gallons
6.80 per 1,000 gallons
5.80 per 1,000 gallons
4.00 per 1,000 gallons
3.10 per 1,000 gallons

3/4" Meter:

First 5,000 gallons
Next 5,000 gallons
Next 10,000 gallons
Next 20,000 gallons
All over 40,000 gallons

\$44.00 minimum bill
6.80 per 1,000 gallons
5.80 per 1,000 gallons
4.00 per 1,000 gallons
3.10 per 1,000 gallons

1" Meter:

First 10,000 gallons
Next 10,000 gallons
Next 20,000 gallons
All over 40,000 gallons

\$78.00 minimum bill
5.80 per 1,000 gallons
4.00 per 1,000 gallons
3.10 per 1,000 gallons

1-1/2" Meter:

First 30,000 gallons
Next 10,000 gallons
All over 40,000 gallons

\$175.00 minimum bill
4.00 per 1,000 gallons
3.10 per 1,000 gallons

2" Meter:

First 50,000 gallons
All over 50,000 gallons

\$254.00 minimum bill
3.10 per 1,000 gallons

DATE OF ISSUE **February 13, 2004**

Month / Date / Year

DATE EFFECTIVE **February 13, 2004**

ISSUED BY

Month / Date / Year

(Signature of Officer)

TITLE **Chairman**

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. **2004-00016** DATED **02/13/2004**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 13 2004

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Brown
EXECUTIVE DIRECTOR

Carter, Elliott, Lawrence and
FOR Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Rattlesnake Ridge Water District

(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

3" Meter:

First 100,000 gallons
All over 100,000 gallons

\$409.00 minimum bill
3.10 per 1,000 gallons

4" Meter:

First 200,000 gallons
All over 200,000 gallons

\$719.00 minimum bill
3.10 per 1,000 gallons

6" Meter:

First 500,000 gallons
All over 500,000 gallons

\$1,649.00 minimum bill
3.10 per 1,000 gallons

Wholesale Rate:

Kentucky Department of Parks
(Golf Course Only)

\$2.10 per 1,000 gallons

Non-Recurring Charges

Connection Fees:

Meter Size:

5/8" x 3/4"
3/4"
1"
1-1/2"
2"
3"
Larger than 3"

Service Connection Charge

\$ 700.00
800.00
1,100.00
1,250.00
1,500.00
2,100.00
Actual Cost

Connection Fee For the Phase VII Project
5/8" x 3/4"

350.00

DATE OF ISSUE **February 13, 2004**

Month / Date / Year

DATE EFFECTIVE **February 13, 2004**

ISSUED BY Bill Elliott
(Signature of Officer)

TITLE **Chairman**

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. **2004-00016** DATED **02/13/2004**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 13 2004

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Brown
EXECUTIVE DIRECTOR

Rural portions of Carter, Elliott
FOR and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 1

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 9071

Original Sheet No. 1

RULES AND REGULATIONS

The following rules and regulations are hereby adopted, subject to change by the Commission at anytime. These rules and regulations are intended to supplement the Bond Resolution, the Rate Resolution, and the By-Laws.

- A. All taps and connections to the mains of the District shall be made by and/or under the direction and supervision of District personnel.
- B. Water service may be discontinued by the District for any violation of any rule, regulation, or condition, and especially for any of the following reasons:
 1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
 2. Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.
 3. Resale of water.
 4. Waste or misuse of water due to improper or imperfect installation of pipes and/or failure to keep such pipes in a suitable state of repair.
 5. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
 6. Connection, cross-connection, or permitting the same of any separate water supply to premises which receive water from the District.
 7. Non-payment of bills.
- C. Any customer desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing or in person at the business office of the District at least three (3) days prior to the date of discontinuance stated in such notice; if such notice in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

PUBLIC SERVICE COMMISSION

OF KENTUCKY

JAN 20 1989

PURSUANT TO KRS 190.07 KAR 5:011,

SECTION 1

BY: Ray A. Hill
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE January 20, 1989
Month Day Year

ISSUED BY Bill Gillut Chairman R 5 Box 676 Olive Hill Ky 41644
Name of Officer Title Address

Rural Portions of Carter.
Elliott and Lawrence Counties
FOR

P.S.C. Ky. No. 10499

2nd Revised Sheet No. 2

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 10499

1st Revised Sheet No. 2

RULES AND REGULATIONS

- D. Bills and notices relating to the conduct of the bussiness of the District will be mailed to the customer at the address listed on the user's agree-ment unless a change of address has been filed in writing with the District and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.
- E. (N) 1. Bills for water service are due and payable at the office of the District or to any designated agent, on the date of issue. The past due date shall be the tenth day after the date of issue. After the tenth day a ten per cent (10%) penalty will be assested. Bills will be dated and mailed on the first day of each month.
2. All bills not paid on or before the past due date shall be deemed delinquent. When a bill has been delinquent for a period of twenty days, the District shall serve a customer a written final notice of said delinquence, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice (thirty days from the past due date), the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontunue service, a written certificate signed by a Phusician, a registered murse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premise service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of lthe District's receipt of said certification, whichever occurs first.
- F. Where the Water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$25.00 will be made for recon-nection of water service, but the reconnection will not be made until all delinquent bills and other charges, in any, owed by the customer to the District have been paid. Water service larger than 5/8" will require \$25.00 reconnection charge

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 18 1992

DATE OF ISSUE _____ DATE EFFECTIVE _____ PURSUANT TO 807 KAR 5:011,
Month Day Year Month SECTION 9 (1) Year
ISSUED BY Bill Gullett Chairman RT. 5, Box BY: Shirley Helle
Name of Officer Title Address 41164

Rural Portions of Carter
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

2nd Revised Sheet No. 3

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 10499

1st Revised Sheet No. 3

RULES AND REGULATIONS

- G. The District may require a minimum cash deposit of \$50.00 or other
(N) guarantee to secure payment of bills.

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the District may collect any underpayment and shall refund any overpayment.

DATE OF ISSUE Month Day Year

DATE EFFECTIVE

NOV 30 1995

ISSUED BY

Bill Gilman
Name of Officer

Chairman Rt. 5, Box 676, KY 411
Title

NOV 30 1995
PUBLIC SERVICE COMMISSION
SECTION 9(1)
FOR THE PUBLIC SERVICE COMMISSION

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 3.1

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

Upon the payment of such deposits, the District shall issue to such customer a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit.

H. All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserves the right to determine the size and type of meter used.

I. (N) It shall be the policy of the District to test each water meter in accordance with 807 KAR 5:066, Section 17. In addition, upon written request of any customer, the meter serving such customer shall be tested by the District. Such test will be made without charge to the customer if the meter has not been tested within 12 months preceding the requested test; otherwise, a charge of \$25.00 will be made and then only if the test indicates meter accuracy within the limits of 2%.

If a meter is inaccurate in excess of 2%, whether upon periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustment shall be made in the customer's water bills as follows:

1. If the result of such tests shows an average error greater than 2% fast, the customer's bill for the period during which the meter error is known to have existed shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, the customer's bill shall be recomputed on one-half ($\frac{1}{2}$) of the elapsed time since the last previous test, but in no event to exceed 12 months; provided, however, that if time for the periodic test has overrun to the extent the $\frac{1}{2}$ of the time elapsed since the last previous test exceed 12 months, the refund shall be for the 12 months specified above, plus those months exceeding the periodic test period; provided, further, that such refund may be limited to the 12 month period if failure to make the periodic test was due to causes beyond the control of the District.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE

DATE EFFECTIVE

JUN 20 1992

Month Day Year

Month Day Year

ISSUED BY

Name of Officer

Chairman Rt. 5, Box 676

Title

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1) KY

BY:

Address

PUBLIC SERVICE COMMISSION MANAGER

Rural portions of Carter, Elliott
FOR and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 4

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 9071

Original Sheet No. 4

RULES AND REGULATIONS

2. If the result of such tests shows an average error greater than 2% slow, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half ($\frac{1}{2}$) of the elapsed time since the last previous test, but in no event to exceed 12 months.
3. If the result of such tests necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing and the amount of charge or credit to be shown on the next bill of the customer.
- J. Where a meter has ceased to register, or meter reading could not be obtained, the quantity of water consumed will be based upon an average of the prior six months consumption and the conditions of water service prevailing during the period in which the meter failed to register.
- K. The District shall make all reasonable efforts to ~~of service and when such interruptions occur will endeavor to establish service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.~~ **PUBLIC SERVICE COMMISSION OF KENTUCKY**
- JAN 20 1989
- L. The District shall in no event be held responsible for any claims made against it by reason of the breaking of any mains or service pipes, or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. ~~Persons receiving service from the District shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.~~ **PUBLIC SERVICE COMMISSION MANAGER**
- M. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the District is discontinued or interrupted for any reason, with or without notice.
- N. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE January 20, 1989
Month Day Year

ISSUED BY Bill Gilbert Chairman R 5 Box 676 Olive Hill Ky 41644
Name of Officer Title Address

Rural portions of Carter, Elliott
FOR and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 5

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 9071

Original Sheet No. 5

RULES AND REGULATIONS

reasonable hours be subject to inspection by the District.

- D. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.
- P. (1) An extension of the District's Distribution Main of fifty (50) feet or less shall be made without charge (other than the prescribed standard connection charge) for a prospective customer who shall apply for and contract to use service for one (1) year or more and who provided a guarantee for such service.
- (2) For each extension of the District's Distribution Main in excess of fifty (50) feet, the District shall require the customer to whose premises such extension is made to deposit with the District the total cost of the excessive footage over fifty (50) feet, based on the average estimated cost per foot of the total extension. Such deposit may be refundable to the customer in certain instances, in accordance with Title 807 KAR 5:066 Section 12 (2) (b).
- Q. If any loss of damage to the property of the District or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of the customer, member of his household, his agent, or employee, the cost of the necessary repairs or replacements shall be paid by the customer to the District, and any liability otherwise resulting shall be that of the customer.
- R. Water furnished by the District may be used for domestic consumption by the customer, member of his household, and employees only. The customer shall not sell the water to any other person.
- S. All customers shall grant or convey, or shall cause to be granted or conveyed, to the District a perpetual easement and right of way across any property owned or controlled by the customer wherever said easement or right of way is necessary for the District water facilities and lines so as to be able to furnish service to the customer.
- T. Complaints may be made to the operator of the system whose decision may be appealed to the Commission of the District within ten days; otherwise

PUBLIC SERVICE COMMISSION
OF KENTUCKY

JAN 20 1989

PURSEY, KY 40381

BY: James H. Hill
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE January 20, 1989
Month Day Year

ISSUED BY Bill Gillett Chairman R 5 Box 676 Olive Hill Ky 4164
Name of Officer Title Address

Rural portions of Carter, Elliott
FOR and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 6

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 9071

Original Sheet No. 6

RULES AND REGULATIONS

the operator's decision will be final..

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 20 1989

PURSON, of Kentucky,
SECTION 9.11,
BY: Steve Miller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE January 20, 1989
Month Day Year

ISSUED BY Bill Gillett Chairman R 5 Box 676 OLIVE HILL KY 41164
Name of Officer Title Address

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

1st Revised Sheet No. 6

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. 10499

Original Sheet No. 6

RULES AND REGULATIONS

U. At least once annually the District will monitor the usage of each
(N) customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 50% percent or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The District will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE JUN 20 1992
Month Day Year

ISSUED BY Bill Gillett Chairman Rt. 5, Box 676 Olive SECTION 9(1) 41164
Name of Officer Title BY: Don Hall

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 7

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

V. The District's Water User Agreement is as follows:

(N)

WATER USER CONTRACT

This Water User Contract, made and entered into by and between _____, known to and referred to as Customers, and Rattlesnake Ridge Water District, of P.O. Box 475, Grayson, Ky 41143 hereinafter known and referred to as Water District:

WITNESSETH:

The undersigned Customer does hereby agree to purchase water from the Water District and to pay all initial installation and connection fees, together with all standard monthly water charges which may be fixed by The Board of Commissioners of the Rattlesnake Ridge Water District and/or Utility Regulatory Commission for the Commonwealth of Kentucky. The Customer agrees to pay each consecutive monthly payment, at all appropriate rates, for water service, when due, and to further comply with, and be bound by, the provisions of the policy and/or amendments of the Water District together with such rules and regulations as may, from time to time, be adopted by the Water District.

The Customer Agrees to permit the Water District to lay, maintain, repair, remove, and disconnect a service line and meter, and read such meter at a point on Customer's property to be designated by the Water District for each meter, with the right of ingress and egress for these purposes over Customer's property, and further to grant a Water Line Easement to the Water District for the construction and operation of said water line.

The Customer will install and maintain a service line at his own expense, which service line will begin at the water meter and extend to the dwelling or other portions of Customer's property. The Customer assumes responsibility for any damage to metering equipment in making such connection to the meter or water main.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE JUN 20 1992
Month Day Year

ISSUED BY Bill Gillert
Name of Officer

Chairman Rt. 5, Box 676
Title

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1) KY
BY: Bill Gillert
PUBLIC SERVICE COMMISSION MANAGER

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 8

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

(N)

The Customer agrees that the water meter may be located at any point along the Customer's property, at the closet point to the existing water line, or at some other point which is deemed to be most cost effective to the Water District.

The Water District agrees to provide to the Customer, potable water at reasonable pressure and volume, provided, however, the Customer acknowledges that there is no obligation to provide such water service, unless a water main has been constructed and installed, adjacent to, or in proximity with, the property of the Customer and further no such service shall be required to be provided until the Contract is executed by the duly authorized officer of the Water District.

The Water District acknowledge receipt of \$500.00 to be applied to the initial installation fee, which total fee will be established by the Board of Commissioners of the Water District.

CUSTOMER

SOCIAL SECURITY#

TELEPHONE#

This proposal is accepted and this Contract is made on this the ____ day of _____, 19____.

RATTLESNAKE RIDGE WATER DISTRICT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE

DATE EFFECTIVE

JUN 20 1992

Month Day Year

Month Day Year

ISSUED BY

Name of Officer

Chairman

Title

Rt. 5, Box 676 Olive Hill, Ky 41164

BY: Ad [Signature]
PUBLIC SERVICE COMMISSION MANAGER

PURSUANT TO 807 KAR 5.011.

SECTION 9(1)

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 9

Cancelling P.S.C. Ky. No.

Sheet No.

Rattlesnake Ridge Water District

RULES AND REGULATIONS

W. The District's Water Bill Format is as follows:

(N)

RATTLESNAKE RIDGE WATER DISTRICT P O BOX 475 GRAYSON, KENTUCKY 41143 ADDRESS CORRECTION REQUESTED				PRESORT ZIP + 4		FIRST CLASS U.S. POSTAGE PAID GRAYSON, KY. 41143 PERMIT NO 70
SERVICE ADDRESS ANYWHERE				DUE DATE		
ACCOUNT NUMBER		SERVICE FROM	SERVICE TO	DUE DATE		
00001		03/20	04/20	05/10/92		
METER READINGS		USED	CODE	AMOUNT		
PRESENT	PREVIOUS					
001010	000010	1000	A	\$11.25		
HAVE A QUESTION? CALL COLLECT (606) 474-7570						
RATES AVAILABLE ON REQUEST • SEE BACK FOR CODES						
AMOUNT DUE						
\$11.59						
IF PAST DUE						
\$12.72						
ARREARS						
\$.00						
QUE, JOHN				CREDITS \$.00		
ANYWHERE STREET				SALES TAX \$.00		
ANYWHERE KY00000				UTILITY TAX \$.34		

RETURN THIS STUB WITH PAYMENT

CUSTOMER NAME	
QUE, JOHN	
ACCT. NO.	00001
AMOUNT DUE:	\$11.59
IF PAST DUE:	\$12.72
ARREARS:	\$.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE Month Day Year

DATE EFFECTIVE

ISSUED BY

Name of Officer

Chairman Rt. 5, Box 676

Title

JUN 20 1992

PURSUANT TO 807 KAR 50.11

SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

Rural Portions of Carter,
FOR Elliott and Lawrence Counties

P.S.C. Ky. No. 10499

Original Sheet No. 10

Rattlesnake Ridge Water District

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

(N)

Back of District's Water Bill:

CODES

C - CARTER CO.
E - ELLIOTT CO.
L - LAWRENCE CO.

X. The operator's decision will be final.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE _____

JUN 20 1992

ISSUED BY

Name of Officer

Chairman

Title

Rt. 5, Box 676

BY:

PUBLIC SERVICE COMMISSION MANAGER

PURSUANT TO 907 KAR 5.01F,
SECTION 9(1)

Olive Hill, KY 4116

WATER SHORTAGE RESPONSE PLAN
FOR
RATTLESNAKE RIDGE WATER DISTRICT

Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the Rattlesnake Ridge Water District in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this plan unless specifically noted.

(a) "Customer" shall mean any person or entity using water for any purpose from the Rattlesnake Ridge Water District water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.

(b) "Raw Water Supplies" shall mean all water potentially available to persons in the Rattlesnake Ridge Water District.

(c) "Treated Water" shall mean water that has been introduced by the Rattlesnake Ridge Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type are essential.

domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- sales of domestic use where not reasonably available elsewhere.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 25 1996

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Public Use:

- firefighting,
- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom, and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar establishments.

JAN 25 1996
PURSUANT TO 807 KAR 5.011.
SECTION 9(1)
BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of tree where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,
- watering by commercial nurseries at a minimum level necessary to maintain stock,

- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,
- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 25 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

Recreational:

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

- serving water in restaurants, clubs, or eating places, except by customer request,
- failure to repair a controllable leak,
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

Ornamental purposes:

- fountains, reflecting pools and artificial waterfalls.

JAN 05 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Outdoor Non-Commercial Watering:

- use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Recreational uses other than those specified in Class 2.

Non-Commercial washing of motor and other vehicles.

Air conditioning (see also class 2 purposes):

- refilling cooling towers after draining.

(d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.

(e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

JAN 25 1996

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal need. BY: Jordan C. Neal
Pursuant to 807 KAR 5.011, SECTION 9(1)
FOR THE PUBLIC SERVICE COMMISSION

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

"Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically limited raw or treated water supplies, in order to balance demand and limited available to preserve public health and safety.

Section 3. Applicability. The provisions of this plan shall apply to all retail and wholesale customers of the Rattlesnake Ridge Water District. When implemented, this plan becomes the Rattlesnake Ridge Water District Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the Board of Commissioners.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Board of Commissioners of Rattlesnake Ridge Water District.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: A water advisory shall be

JAN 25 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

declared when the amount of treated water or raw water available for treatment is projected to be up to 10% below demand, or there are periods of low water pressure in or more area of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the area from which the Rattlesnake Ridge Water District draws water. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

(1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 15% below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (class 3) water uses.
- (e) Curtail Entitlements to all customers by the same percentage as the projected shortage.

- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$10.00 per 1,000 gallons.

C. Emergency Stage:

(1) Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 25% below demand, or there are periods of no water in one or more areas of the distribution system due to lower water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions)

(2) Conservation and Curtailment Measures:

- (a) Declare Water Shortage Emergency
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks
- (d) Prohibit all class 3 uses of water.
- (e) Prohibit all class 2 uses of water except domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except health care facilities) by 100%.
- (g) Curtail residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
- (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$15.00 per 1,000 gallons.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 05 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

D. Rationing Stage:

(1) Criteria: Treated water available is greater than 35% below demand or raw water supplies are below the level necessary to meet essential needs, and in the opinion of Rattlesnake Ridge Water District, mandatory rationing is required to insure adequate water is available to maintain public health and safety.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

(2) Conservation and Curtailment Measures:

(a) Declare Water Shortage Rationing.

(b) Provide proper notice to all customers and to all local news media. JAN 25 1996
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

(c) Eliminate all water leaks.

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

(d) Prohibit all class 3 and class 2 uses of water.

(e) Curtail all commercial and industrial entitlement (except health care facilities) by 100%.

(f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.

(g) Begin Billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$20.00 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this plan, who fails to carry out the duties and responsibilities imposed by this plan or who impedes or interferes with any action undertaken or ordered pursuant to this plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.

- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make findings of fact and decide whether service continue or terminate.
- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of water service.
- (d) The excess usage charge billing provisions of this plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this plan.

Section 9. Request for Exception.

- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the Rattlesnake Ridge Water District for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If and appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this plan is declared invalid by the courts, the remainder of the plan and its applicability to other persons and circumstances shall not be affected by that declaration.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 25 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Section 11. Effective Date. This plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 25 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

JAN 25 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

SAMPLE PRESS RELEASE

CONTACT: _____

TELEPHONE: _____

(Community Name), Kentucky -- Due to the recent abnormally dry weather condition and little indication of significant rainfall in the foreseeable future, residents of _____ (community name) should begin conserving water, according to _____ (appropriate local official). For the month(s) of _____, Kentucky received only _____ percent of normal rainfall for the comparable period. The 30-day outlook from the National Weather Service calls for more abnormally dry weather (modify to reflect actual situation).

At this time, there is an immediate need to begin voluntary conservation measures by all those affected. According to officials at the state's Division of Water, consumers can cut water use by as much as 15 percent with very little difficulty or discomfort by using the following voluntary water conservation practices:

Toilets

- If you hear running water in your toilet tank, adjust the leaky float valve or replace the faulty hardware.
- Flush only when necessary.
- Don't use your toilet as a trash can.
- Install a water filled plastic jug in your toilet tank to reduce the water used per flush, without disturbing the flushing mechanism.
- Check for leaks by dropping a small amount of food coloring in the upper tank. If color appears in the bowl, you have a leak.

JAN 25 1996

Showers

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

- Take fewer and shorter showers.
- Take a "Navy-style" shower: 1) wet down, 2) turn water off, 3) lather, 4) rinse.
- Install flow restrictors, or water saving showerheads.

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Sinks

- Eliminate leaks by replacing old gaskets. A dripping faucet can waste 3,600 gallons a year.
- Install faucet aerators and shut-off valves.
- Don't leave the water running while rinsing, shaving, or brushing teeth.
- For food preparation, fill sink and don't let water run.
- Don't let water run until it gets cold; instead keep a refrigerated supply for drinking.
- Don't use a garbage disposal.

Laundry and Dishwashers

- Use the "water-saver" setting or make sure your machine is set for the most efficient use.
- Only wash with full loads.

Gardening

- Hold your garden hose close to the roots of plants so that there's little waste and evaporative waste.
- Water slowly so that the soil soaks up all the water you use.
- Use bath water to water plants.
- Avoid watering during peak hours of evaporation and use (12 noon to 8 p.m.).
- Avoid watering on windy days.

Also Remember

- Don't let children play with the hose or sprinkler.
- Limit car washing. Use a bucket and a hose with a spray attachment for rinsing.

If everyone cooperates, the water usage in
_____ (community name) can be cut significantly. If you
have any questions or suggestions, please contact
Rattlesnake Ridge Water District at (606) 474-7570.

ci\WPUB\SHORTAGE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 25 1996

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION